



**Automation Systems and Diagnostics, Inc.**  
*Integrated Systems Design and Development*

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## Quality Policy Statement

ASD is committed to continuous improvement of service to meet customer's satisfaction. The purpose of this statement is to assure that we provide quality calibration service with accurate and reliable results. For this, we ensure to have competent personnel using standard equipment that is well calibrated, maintained and traceable to international standards. The lab's management system continues to corroborate compliance with ISO/IEC 17025:2017, accreditation body's requirements and our quality manual.

### Quality Values

We define quality as caring enough that our work outcome consistently meets or exceeds our customer's expectations. We always aim to provide the best calibration service and are committed to integrity and fairness in all our relationships.

Our Lab endeavour is to:

- Follow high standards in work ethics and job performance
- Maintain impartiality and confidentiality
- Take responsibility of our actions
- Show integrity in what we say and do
- Be able to adapt to client's needs
- Commit to the lab and its clients
- Support one another and clients

Approved by: VP/CEO - Chuck Nas.

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